## Enabling Memory Dump While System Crash (Windows Server 2003)

The following procedures show guide you to enable the Memory-Dump feature while system crash. You can then send the memory-dump file to us for reference.

Manage Your Server	My Computer
Command Prompt	Control Panel
	Administrative T
windows Explorer	Printers and Fa>
	🕜 <u>H</u> elp and Suppo
	Search
	7 <u>R</u> un
All Programs	

Step 1. Launch the "Windows Explorer" by click the "Start \ Windows Explorer" menu items.



Step 2. Right-click mouse button on "My Computer" and then select the "Properties" option.

System Properties	? ×
General   Computer Name   Hardwire [Advanced] Automatic Updates   Remo	ite
You must be logged on as an Administrator to make most of these changes.	
Performance	
Visual effects, processor scheduling, memory usage, and virtual memory	
Settings	
User Profiles	
Desktop settings related to your logon	
S <u>e</u> ttings	
Startup and Recovery	
System startup, system failure, and debugging information	
Sețtings	
Environment Variables Error Reporting	
OK Cancel	ply

Step 3. Select the "Advanced" page and click on the "Settings" button on the "Startup and Recovery" group.

artup and Recovery	?
System startup	
Default operating system:	
"Windows Server 2003, Standard" /fastdetect	•
Time to display list of operating systems:	; seconds
Time to display recovery options when needec 30	seconds
To edit the startup options file manually, click Edit.	Edit
System failure	
$\boxed{\mathbf{W}}$ $\underline{\mathbf{W}}$ rite an event to the system log	
Send an administrative alert	
Automatically restart	
Write debugging information	]
Small memory dump (64 KB)	
Small dump directory: %SystemRoot%\Minidump	
verwrite any existing file	
ОК	Cancel

Step 4. Uncheck the "Automatically restart" option.

Step 5. Select the "Small memory dump (64 KB)" option for the "write debugging information" item.

Step 6. Click the "OK" button to finish it.